



openreach

a BT Group business



# Community Fibre Partnership

**HATTON PARISH COUNCIL REQUIRE  
YOUR URGENT SUPPORT NOW**

**3 simple steps** to sign up to the Community  
Fibre Partnership and be part of the solution:- a  
fibre optic network delivering ultrafast and reliable  
broadband!

**Step 1: Read the attached FAQs and have all your  
questions answered**

**Step 2: Send an email as exemplified in the  
attached 'All You Need To Do'**

**Step 3: Register your support NOW! Before Hatton  
loses this opportunity and the funding goes  
Elsewhere.**

## **ULTRA-FAST FIBRE OPTIC NETWORK FOR HATTON - QUESTIONS AND ANSWERS**

**\*\*\*IF YOU DON'T SUPPORT IT NOW, WE WILL LOSE IT\*\*\***

### **Would this be a from a new supplier, or will I be able to continue with my existing provider?**

This will not be a new service or provider – just the installation of a new, State of the Art Fibre Optic network by Openreach, who also provide the existing old network. Once it is available, you will be able to simply call your existing provider such as BT, SKY, TalkTalk, Vodafone etc and upgrade to a much faster and more reliable service.

### **What exactly would my commitment be?**

You are simply committing to upgrade your service to an Ultra-Fast speed once the Fibre-Optic network is installed. THE MINIMUM COMMITMENT WOULD ONLY BE FOR A 12 MONTH PERIOD so you could downgrade your speed after this period if you so desire.

### **What Speeds would be available and what minimum would I have to take?**

Speeds up to a huge 1000Mbps will be available. However, to minimise any monthly cost increase you will only be obliged to take up your providers lowest Ultrafast speed to qualify.

### **When might the network be competed and when would I have to take up the service?**

It is estimated that the network would take at least 10 months to install, and you would have to call and upgrade your service within a few weeks of it being ready.

### **How much more might it cost for the Ultra-Fast service?**

A small monthly increase would be involved due to the significantly higher speed provided. As a guide, SKY broadband currently offer a 145Mbps Ultrafast service for an additional £7 per month over the current service. The only other fee involved is a £10 administration fee. BT currently vary between an additional £4-8pm for their Full Fibre Ultrafast service depending on your current provision. And if you choose to take your phone service over the Fibre connection, you may actually save money as you won't have to pay for your old phone line anymore!

### **Will there be any other connection costs?**

No, all the Fibre Optic network connections to the property will be free of charge.

### **What if I run a business from my address?**

Please clearly state this if so, however you do NOT have to take a business Broadband service.

### **What if I feel that my speed is already satisfactory so no need to bother?**

You may think it is OK, but it will be stuck at this level for years and the Village will be left behind.

### **What happens if we don't get enough commitment from residents?**

The funding for the new network for Hatton will not be granted by the Government and it will go to another Community. Our Village will then be left with the same old network which is unreliable and cannot go any faster for maybe 10 years. And we have no option to re-apply later!

So this isn't a situation of "maybe leave it for now and possibly look at it later". **Therefore, it is important to support it now.** Please see overleaf on how to do this.

**THIS IS ALL YOU NEED TO DO TO REGISTER YOUR SUPPORT**

You simply need to send an email to [broadband@hattonpccheshire.org.uk](mailto:broadband@hattonpccheshire.org.uk) as soon as possible, with words along the lines of the following example:

=====

**Email Title: Ultra Fast Broadband**

Dear Parish Council,

Please accept this email as confirmation of my intention to take up Ultrafast broadband should a Fibre Optic network be installed, and I would be happy for Openreach to contact me regarding this. My details are as follows:

Your address (1<sup>st</sup> line and postcode will suffice)

Contact name

Contact email

Contact phone number (mobile preferred)

***If applicable:*** I can also confirm that a business is run from this address.

=====

***THIS IS NOT JUST A QUESTION OF WHETHER YOU THINK YOU NEED IT NOW. THE NEW NETWORK WILL NOT BE FUNDED AT ALL UNLESS WE GET MAJORITY SUPPORT***

***SO, IF YOU DON'T SUPPORT IT SOON, HATTON WILL LOSE THE OPPORTUNITY AND THE FUNDING WILL GO ELSEWHERE***

If you still have any questions, then please send them to the same email above

